

# PRESCRIPTION JOURNEY

At Park Edge Practice we deal with 100s of medication requests and queries a day. In order for us continue to provide you with the best care possible, we would like you to read the information below, to inform you of what happens when you make a medication request.

So prescriptions can be provided in a timely manner we would ask that you request **your repeat medication 7-10 days before you require it**. Please be aware the Practice **requires a minimum of two full working days to process repeat prescriptions**. If you request an item not on repeat, this may take longer than 2 full workings days.

Of course mistakes can happen, so we therefore ask, if you have not received your prescription after 72 hours from request, **to contact your local nominated pharmacy in the first instance**, or if necessary the surgery.

